**Shiyao Wang**

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Dear Hiring Manager,  
  
I am writing to apply for the IT Officer, IT Service Continuity position at the World Bank. With five years of relevant experience and a strong interest in the IT topics, I am confident that I am a strong fit for this role.  
  
I have extensive experience in managing and supporting large scale, enterprise level platforms across their lifecycle. I am also adept in working with pipelines to ensure operational effectiveness. Moreover, I have developed and/or reviewed code in AWS, Azure and other similar platforms while also navigating in large and matrixed organizations with multi-layered governance structures, complex IT landscapes, and diverse client bases.  
  
As evidenced by my experience at the International Monetary Fund (IMF) strategy department, I am highly organized and able to work on multiple tasks within tight deadlines. I am also enthusiastic in proactively identifying areas of improvement and experimenting with new approaches and emerging technologies. I have excellent communication skills and the confidence to work in a fast-paced, internationally diverse work environment. I am also knowledgeable in risk management and decision-making processes that involve impact assessments. Besides, I can use data analysis and metrics to improve services and solutions.  
  
Thank you for your consideration and I look forward to further discussing the qualifications I would bring to this position.  
  
Sincerely,  
Shiyao

February 26, 2023