**Shiyao Wang**

1643-B S Hayes Street, Arlington, VA 22202 | (202) 702-1004 | swang5@imf.org

Dear Hiring Manager,  
  
I am writing to apply for the IT Officer, IT Service Continuity position at the World Bank. With a Master’s degree in Computer Science and five years of relevant experience, I am confident that I am a strong fit for this role.  
  
I have extensive experience in managing and supporting large scale, enterprise level platforms across their lifecycle. I understand the technical aspects of HA, DR, Backup & Restore strategies, and have worked both with On-Premises and Cloud platforms. I am also adept in working with DevSecOps pipeline in order to ensure operational effectiveness. Moreover, I have developed and/or reviewed code in AWS, Azure and other similar platforms while also navigating in large and matrixed organizations with multi-layered governance structures, complex IT landscapes, and diverse client bases.  
  
As evidenced by my experience at the International Monetary Fund (IMF) strategy department, I am highly organized and able to work on multiple tasks within tight deadlines. I am also enthusiastic in proactively identifying areas of improvement and experimenting with new approaches and emerging technologies. I have excellent communication skills and the confidence to work in a fast-paced, internationally diverse work environment. I am also fairly knowledgeable in risk management and decision making processes that involve impact assessments. Moreover, I am capable of using data analysis and metrics to improve services and solutions.  
  
In addition to my professional experience, I also possess certifications in ITIL Foundations, DevOps Engineer, and Cloud Certification. Moreover, I have a Certified Business Resilience IT Professional certification, which is an added advantage for this role.  
  
Thank you for your consideration and I look forward to further discussing the qualifications I would bring to this position.  
  
Sincerely,  
  
[Your Name]

February 26, 2023